

CLEANING AND CARE INSTRUCTIONS

Interior Blinds

Using a soft, dry microfiber cloth or a feather duster, gently dust the blinds from top to bottom. Fabric and bottom rail can be vacuumed with brush attachment to remove surface dust. A damp cloth can be used to wipe bottom rail and panel glide/Roman blind battens.

Marks on fabric can be treated with mild detergent, warm water, and soft cloth. Be sure to test the effect of the cleaner on a discreet piece of the fabric to ensure the material is not stained or bleached by the cleaning product.

Regular vacuuming of venetian products is recommended to avoid dust build up. Use the brush attachment for ease of cleaning. For stubborn dirt, a mild detergent, warm water, and soft cloth can be used.

Timber products should not be immersed in water due to possible warping. If timber becomes damp, ensure product is dried out quickly.

Exterior Blinds

It is recommended to clean your blinds at least every three months, or more frequently in coastal locations, to ensure that powder-coated surfaces are free from dirt, dust, and grime. Promptly address dirt, animal droppings, and stains to prevent potential deterioration of your system.

If the awning is retracted when wet, extend it at the first opportunity to allow the fabric to dry and discourage the growth of algae, mildew, or other fungal growth.

Aluminium extrusions can be cleaned with a soft cloth and warm soapy water, with a small amount of mild detergent if necessary.

For maintaining fabric cleanliness, we recommend using Swiftee® Outdoor Blind Cleaner, available in-store. Most external fabrics can be washed with a low-pressure hose and a soft brush. Always allow the fabric to completely dry before retracting the screen.

In dusty or seafront locations, consider applying food-grade silicone spray lubricant sparingly in the side channels to ensure smooth operation. DO NOT USE penetrating oils such as WD40.

Security Screens

Regular cleaning of your security screens is essential to maintain their appearance and functionality for an extended period. The recommended cleaning frequency depends on the local environment, as outlined in the table below:

Mild	More than 10km from beachfront or sheltered bay	Every 6 months
Moderate	Within 1km to 10km of beachfront or sheltered bay	Every 2 to 3 months
Marine	Within 500m to 1km of beachfront or sheltered bay	Every 2 to 4 weeks
Severe Marine	Within 500m of beachfront or 100m of sheltered bay	Every 1 to 2 weeks

Clean frames and mesh with Crimsafe Wash and Wax (or regular car wash and wax) mixed with warm water, using a soft cloth or brush (e.g., a bannister brush), followed by a clean water wipe down. For stubborn marks, use Crimsafe Stain Clean. Avoid solvent-based or abrasive cleaners to prevent damage to the powder-coated surface. Crimsafe cleaning products are available instore.

Additionally, it is advisable to lubricate the locking points annually using a light oil such as 3-in-1 general-purpose oil

Veri Shades and Smart Drapes

The surface of the shade fabric and tracks will collect a layer of dust over time. Fabrics can be lightly hand washed and dried and can also be ironed on a cool to warm setting (up to cotton setting depending on iron. Lay a cloth on top of the fabric so that the iron is not directly in contact with the Veri Shade fabric).

Tracks can be cleaned with a feather duster, or a slightly damp microfiber cloth to ensure the components are also dust free. At least twice a year (or more in high-risk environments), silicone spray should be used to lubricate all the track gears. Before spraying the tracks, remember to slide your shades fabric over to one side or cover to avoid any overspray.

If spraying insecticides or any harmful chemicals the blinds must be placed in a raised position. These chemicals must not come in contact with the blinds.

CAUTION: Never use harsh cloths, harsh abrasives, chlorine or ammonia-based chemicals or cleaners on any window shades.

- Wash colours separately in a suitable detergent for polyester. As the fabric is polyester, dirt and grime is very easily removed with little effort by sponging or hand washing and can be soaked in Napisan (check colour suitability by testing an inconspicuous area first) if required.
- Leave hangers on, and clipped together, and wash by dunking/soaking. A little light gentle rubbing on specific marks.
- Rinse carefully. Shake as much water off as possible, then hang back up, if not dripping and/or creased.
- Don't stack until completely dry. If ironing is required, unclip the hangers to flatten out (but don't remove the hangers).
- Check hangers are lined up correctly and no fabric is caught before clipping back together.
- If the stiffening tape is dislodged, ironing will stick it back to the fabric. A Polyester or Blend setting on the iron is the best way to press the fabric and stiffening tape.

Shutters

Use a clean, dry feather duster, cloth, or vacuum with brush attachment to gently remove dust and debris. To ensure thorough cleaning, wipe the louvers or slats in the open and closed positions. Do not immerse the product in water or use abrasive chemical solvents.

Ultrasonic cleaning is not recommended. For best results, use a cotton cloth dampened with water. Polyester cloths tend to create static, which can attract dust.